



ROCK CLIMB, ZIPLINE & MEGA SWING

MOUNT LOFTY
ADVENTURE HUB

FAQ SHEET



How Much Is The Rock Climb, Zipline and Mega Swing Experience?

The experience runs for approximately 90 minutes and costs \$63.00pp

Is There An Age/Weight/Height Requirement?

- Children under 18 must be accompanied by an adult.
- Minimum Weight: 25kg - Maximum Weight: 120kg
- Minimum Height: 120cm

When Are You Open?

We currently operate 2 sessions per day on Saturday and Sunday. All sessions are capped at 12 participants so please be mindful that they may book out. You can find available booking times at www.adventurehubssa.com.au/mountlofty. We are also open during the week during School Holidays.

How Do I/Do I Need To Book

You can book your ticket online at www.adventurehubssa.com.au/mountlofty. You are also able to purchase a ticket at the Adventure Hub, however sessions are limited to 8 people and we cannot guarantee tickets on the day.

What Else Should I Know About My Booking?

You are required to sign a waiver when you arrive at the experience. You will need to arrive 15 minutes before your booking. If you arrive late you will miss your session.

What Is Your Cancellation/Change Of Date Policy.

Cancellations/ Change of date must be made within 72 hours before booking in order to receive a refund. For the full refund policy please check your terms and conditions on your booking form.

To change your booking call us on **8472 0933** or email info@adventurehubssa.com.au.

What About Weather?

The weather may dictate our plans. We will always get in touch if an event has to be cancelled due to extreme weather within 48 hours of your booking.

Where Are You Located

We are located on the grounds of the Woodhouse Activity Centre at 37 Spring Gully Road, Piccadilly, SA, 5151. There is parking available at the Adventure Hub itself.

I Am At The Boom Gate At The Entrance To Woodhouse, What Do I Do Now?

If you are only entering the property for our 1 hour experience you do not need to pay day entry. You are still required to check in at reception though. If you are wanting to spend the day at Woodhouse you can purchase a day entry upon arrival at reception.