

# ROCK CLIMB & ROPES

## FAQ SHEET

SOUTHERN  
ADVENTURE HUB

### How Much Is It To Go On The Tour?

The experience runs for approximately 80 minutes and costs \$53.00pp.

### Is There An Age Requirement?

- Children under 18 must be accompanied by an adult.
- Minimum weight: 25kgs - Maximum weight: 120 kg.
- Minimum height: 120cm

### When Are You Open?

We currently operate 3 sessions per day on Saturday and Sunday. All sessions are capped at 8 participants so please be mindful that they may book out. You can find available booking times at - [www.adventurehubssa.com.au/southern](http://www.adventurehubssa.com.au/southern)

### How Do I/Do I Need To Book

You can book your ticket online at [www.adventurehubssa.com.au/southern](http://www.adventurehubssa.com.au/southern)

### What Else Should I Know About My Booking?

You are required to sign a waiver when you arrive at the experience. You will need to arrive 15 minutes before your booking. If you arrive late you will miss your session.

### What Is Your Cancellation/Change Of Date Policy.

Cancellations/ Change of date must be made within 72 hours before booking in order to receive a refund. For the full refund policy please check your terms and conditions on your booking form.

To change your booking call us on **8472 0933** or email **info@adventurehubssa.com.au**.

### What About The Weather?

The weather may dictate our plans. We will always get in touch if an event has to be cancelled due to extreme weather within 48 hours of your booking.

### Where Are You Located

We are located on the grounds of Douglas Scrub, 216 Douglas Gully Road, Blewitt Springs (across from Woodstock Winery). As the Scrub is a Koala Sanctuary the gates remain closed at all times. One of our guides will come to let you in 15 minutes before your session. there is parking inside.

